

ITIL® V3 Expert Package

Intermediate Lifecycle

Duration: 19 days (from September 2009 – February 2010)

Overview

HP Education Services is proud to offer all ITIL® V3 Intermediate Lifecycle seminars in Switzerland. ITIL® V3 -Expert Package is made out of 5 ITIL V3 Intermediate Lifecycle modules and the 'Managing Across the Lifecycle' training:

- ITIL® V3 Intermediate Lifecycle Seminar: Service Strategy (HF437S) – 3 days
- ITIL® V3 Intermediate Lifecycle Seminar: Service Design (HF438S) – 3 days
- ITIL® V3 Intermediate Lifecycle Seminar: Service Transition (HF 439S) – 3 days
- ITIL® V3 Intermediate Lifecycle Seminar: Service Operation (HF440S) – 3 days
- ITIL® V3 Intermediate Lifecycle Seminar: CSI (HF441S) – 3 days
- ITIL® V3 Intermediate Managing Across the Lifecycle (HF442S) – 4 days

Target Audience

Managers and consultants requiring deep knowledge of - or who are involved in various aspects of IT Service Management.

Prerequisites

ITIL® V3 Foundation Certificate. Advanced English skills (course language will be English).

Content

You can find our course schedule under www.hp.com/ch/hpeducation. Open the 'Standard Kursplan Jul 09 – Jan 10' and click on the specific 'Intermediate Lifecycle' seminar (course number HF437S – HF442S) and a detailed course description in English will open.

Cost

We offer the ITIL® V3 Expert Package (5 x 3 days for ITIL V3 Intermediate Lifecycle trainings and 1 x 4 days for Managing Across the Lifecycle seminar) for a sensational price of CHF 17'500.- (instead of CHF 19'700.-) excl. VAT. Included in this price are all TÜV-certification fees of CHF 1'800.-.

To make use of this package price you need to register for all 6 Intermediate Lifecycle seminars at HP Switzerland at once.

Certificate

ITIL® V3 Expert Certificate