



HP Support of VMware on Non-HP Servers

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The virtual machine operation as defined by VMware.

"A VMware virtual machine is a tightly isolated software container that can run its own operating systems and applications as if it were a physical computer. A virtual machine behaves exactly like a physical computer and contains its own virtual (i.e., software-based) CPU, RAM hard disk and network interface card (NIC).

An operating system cannot tell the difference between a virtual machine and a physical machine, nor can applications or other computers on a network. Even the virtual machine thinks it is a "real" computer. Nevertheless, a virtual machine is composed entirely of software and contains no hardware components whatsoever, making the support of VMware virtual machines hardware independent." (quoted from VMware's web site on virtualization basics)

As a result of virtualization encapsulation and hardware independence, the support of VMware virtual machines can be delivered by HP to customers running any number of third party vendor platforms** with the same level of service excellence as delivered on HP servers.

With best in class service and many years of multi-vendor environment support, HP offers the best choice for support of customer investments in VMware across the entire platform infrastructure. As one of the largest VMware OEMs, HP has built and maintained a close relationship with VMware which allows HP to deliver service leadership to customers who have invested in VMware for their total business solutions.

If you have any questions regarding HP support of VMware on non-HP servers, please do not hesitate to contact your local account representative.

Hewlett-Packard Company
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** All platforms need to meet the current VMware Hardware Compatibility List (HCL) and be running a currently supported version of ESX. In the event that a problem is determined to be diagnosed as associated with a platform specific issue, the customer will be advised to contact the appropriate hardware vendor for support.