

HP Services for Oracle Solutions

E-Business Suite, PeopleSoft, JD Edwards, Siebel, Oracle Middleware and Database



Oracle applications, middleware, and databases are essential for the success of your business. Put HP's expertise to work for you to improve your ownership experience and accelerate your return on investment.

Oracle's E-Business Suite, PeopleSoft, JD Edwards, and Siebel applications provide the business logic needed to effectively run your business. Oracle middleware offers you standards-based collaboration and integration to build a Service Oriented Architecture. Together with Oracle's industry-leading database solutions, businesses can take advantage of these robust software solutions to drive competitiveness and agility. Let HP, a leader in IT solutions, management, and services, work with you to make your ownership experience the best it can be.

HP has been a strategic partner with Oracle for over 25 years and has had long partnerships with PeopleSoft, JD Edwards, and Siebel. Through these partnerships, our performance tuning and benchmarking efforts, and over 100,000 customer engagements, we have built significant expertise around today's Oracle solutions.



HP offers the benefit of that experience to our customers, helping you maximize the performance and functionality of your Oracle deployments. With HP services, you will be ready to support today's business challenges and adapt quickly to changes you will face in the future.

Service offerings

HP focuses on common needs we have identified in Oracle implementations, addressing areas such as:

- Planning and design
- System performance
- Installation and configuration
- IT outsourcing
- Infrastructure consulting
- Service Oriented Architecture
- Jumpstart/migration

Working with your IT staff and system integrators, HP offers Oracle content expertise during key points of the implementation. With our focused service offerings, we can help you improve the quality of your project while accelerating your timeline.

HP can deliver one of our pre-defined engagements or work with you to design a custom engagement to accommodate your specific business needs.

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Service Offering	Overview
Application architecture assessment	HP performs a detailed assessment of your current E-Business Suite, PeopleSoft, JD Edwards or Siebel environment and the architectural considerations associated with a future move. Whether planning for growth or a system upgrade, this engagement helps you realize the potential of your IT environment.
Application configuration optimization	During your system installation, HP configures recommended kernel or registry parameters that are specific to your E-Business Suite, PeopleSoft, JD Edwards, or Siebel rollout, then reviews configuration files for your database, the application suite, and associated third-party applications.
Application systems performance analysis	During peak utilization, HP measures performance and makes observations regarding your current configuration, followed by high-level recommendations for parameters and capacity requirements for your E-Business Suite, PeopleSoft, JD Edwards, or Siebel implementation.
Application systems performance tuning	Based on a repeatable load test provided by you, HP tunes your E-Business Suite, PeopleSoft, JD Edwards, or Siebel environment to optimize performance. We deliver an overview of the configuration changes and their impact on performance to help you identify trends for future system tuning.
Application jumpstart and migration services	HP helps you configure and deploy a basic E-Business Suite, PeopleSoft, JD Edwards, or Siebel application with demo database. To meet your needs, HP can also help with certain maintenance upgrades and database or operating system migrations. This engagement is customized to your needs.
Oracle database services	HP can help to install, migrate, upgrade, or optimize your Oracle database. With our specific content knowledge around Oracle database, RAC, and grid solutions, backed by HP server and storage expertise, HP Services offers the experience you need to optimize your solution.
Oracle middleware services	HP offers services to help build a Service Oriented Architecture (SOA) built on Oracle middleware. HP Services works with you from the early stages of SOA adoption through to deployment to help you deliver IT solutions that can support and promote the success of your enterprise.
Managed services and outsourcing	Let the talented HP systems management team help to round out your operations strategy. HP Managed Services offers IT Infrastructure Management, Business Continuity Outsourcing, Business Process Outsourcing, Managed Application Services, as well as Strategic Outsourcing around risk mitigation, transition and transformation. Many options are available to meet specific requirements.
Infrastructure consulting	HP Services offers the hands-on knowledge to help accelerate any implementation. Service offerings include IT Service Management (ITSM), Strategy and Architecture, Storage, Networking, Operating System, Security, Server, Business Continuity, Transition Workshops, Premium Support Services, and more. Talk with your HP Services Principal Consultant for more information on the services we can provide.

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For more information about service offerings for your Oracle applications, contact your regional HP | Oracle Alliance Manager or email us at services.oracleapps@hp.com.

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