

HP Services in a Real Time Supply Chain (RTSC) architecture

Data sheet



HP Services provides an integrated end-to-end suite of services for real-time supply chain solutions. HP delivers a range of services—from defining the customer’s business challenges to designing and implementing the solution. Services include

- Business consulting
- SAP services
- Enterprise application integration (EAI)
- Data management
- Information technology services and solutions
- Custom development
- Specialized applications

Key benefits

Expert services are essential to defining a customer’s business challenges, redesigning business processes, and architecting and implementing an integrated solution. Selling a real-time architecture without these services can jeopardize a project’s success.

HP Services offers a range of services that support the HP Real Time Supply Chain (RTSC) Solution, including business consulting, SAP services, data management, and IT services and solutions.

Detailed description

Business consulting: Discovery and assessment services

- An understanding of the customer-specific key business processes across the enterprise and why real time is important
- An understanding of the manufacturing environment
- Supply chain and shop-floor analysis
- Strategy consulting
 - Business and IT alignment: develop a technology roadmap to address business needs
 - Customer transformation services: develop the collaboration model and its roadmap to help achieve customer goals
 - Business process modeling: develop the business model that will be supported by the HP Real Time Supply Chain (RTSC) Solution
 - Adaptive enterprise strategy

SAP services

- Migration
- Performance optimization
- Consolidation
- Archiving
- Implementation: business process consulting that can lead to additional modules and functionality
- Business intelligence: investigating the manufacturing problem and related business processes to provide a clear picture of business intelligence needs

Enterprise application integration (EAI)

- Enterprise integration roadmap
 - Strategic Visioning Workshop
 - Integration Scope and Planning Workshop
 - Integration infrastructure
 - Enterprise architecture design
- EAI implementation
 - Utilizes standard third-party EAI offerings (see the Real Time Information Director [RTID] data sheet for more information)

Data management

- Data model
- Data cleansing
- Data extraction and loading

Information technology services and solutions

- Planning and design

- Implementation and deployment
- IT management
- Managed services
- Business continuity
- Mission-critical support
- Security
- Adaptive architecture

Custom development

- Expansion of existing functionality of business applications to address new needs created by a real-time environment
- Interface development
- Custom developed applications
- Application integration
- Complementing the SAP implementation

Specialized applications

- Supply chain applications
- Data mining tools
- Advanced reporting and business intelligence tools

Technical specifications

System requirements

Hardware	All HP server platforms and operating systems
Software	Selected HP software Selected partner software

Ordering information

Services are ordered on a customer-specific basis. They are based on customer requirements and a statement of work.

Education and training

Courseware

Training can be arranged on a customer-specific basis.

Warranty and support

Warranty information

Warranty is provided on a case-by-case contract basis.

Support information

Support is provided on a case-by-case contract basis.

For more information

For more information about HP Services in a RTSC Solution architecture, contact your local HP sales representative or visit www.hp.com/go/rtsc.

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